Sudiva Spinners Private Ltd. Where quality is a way of life





Sudiva Spinners (P) Ltd.
91 KM Stone, NH-48 (Old-79)
Village: Dhunwalia,
Post – Sareri, Bhilwara
311024, Rajasthan

Uster Quality Expert

Ultimate user satisfaction with Uster Mill Dashboard

"Uster Quality Expert and its mobile and dashboard formats helped us to take a giant leap forward in user satisfaction for our team – the people who keep our mill processes running," says Mr. Jagdish Chandra Laddha, Chairman of Sudiva spinners. The company is one of India's best-known textile mills, producing cotton and blend yarns, as well as knitted grey fabric.

"The Uster Mill Dashboard option helps our operators on the shop floor to notice immediately any deviations, so they can take fast action without having to localize the issue," he says.

"Furthermore, the Uster Mobile Alerts app sends real-time notifications to key people in the mill – to the Quality and Maintenance team, for instance – who quickly respond to alarms for such issues as increased hairiness CV%. It's not just a handy solution for quick reactions, it also simultaneously fosters sustainable knowledge growth within the mill, as users can enter their own actions taken via the app.

"Uster Quality Expert engenders a holistic overview, enabling our Quality, Production and Maintenance personnel to take informed decision, based on key information such as Spider chart, fiber to yarn reports, alarm management, quality comparisons within the mill and between mills, and long-term charts. We have even more benefits still, with Value Modules such as Total Contamination Control, which helps to optimize the level of ejections to achieve consistent end-quality for uncompromising user satisfaction."





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Quality Expert interview with Mr. J C Laddha

Sudiva Spinners (P) Ltd. is a well-known manufacturer and supplier of 100% cotton yarns, blended yarns and knitted grey fabric. The company was incorporated in 2007 and is located at Bhilwara, Rajasthan, India. Sudiva exports products across the world, most notably to Europe, Asia, the Middle East and the USA. Its business growth is deeply rooted in global standards of quality, commitment and supreme innovative technology.

Uster Quality Expert and the newly launched Uster Mill Dashboard are at the core of quality management for Sudiva Spinners. We asked Mr. Laddha for some insights into the changes the company has experienced since installing the Uster Quality Management Platform.

You have decided to be one of the first adopters of the Uster Mill Dashboard since the launch of the product. What was the reason? In Sudiva, we believe that our people are the ones who make a difference and we want to give them the right information, which will empower them to be efficient and effective. The Uster Mill Dashboard delivers exactly the information that is required, in the right place, at the right time and to the right people.

What has been the major benefit for your mill's daily operation?

We have achieved control of quality in real time, for every process of the spinning mill. We have eliminated any effort from data collection, so we are now focused on achieving our quality targets. Uster Quality Expert plays a key role in that. Besides highlighting the issues that need attention, it also shows us the areas where we have achieved improvements. It is very beneficial for our people to know what they are doing right.

Why does your team like the Uster Mobile Alerts App so much?

The mobile alerts for online and offline testing are very beneficial because we are now taking fast corrective action. For instance, our team took immediate steps to remedy high hairiness CV% in a very short time. We have achieved a new level of awareness among the team because everyone is informed in real time when problems are detected.

How do you define ultimate user satisfaction?

We are satisfied only when we know that our customers are satisfied. With Uster Quality Expert, we have all the indications that our customers will be satisfied. Proof that we have achieved our goals comes with the Spider chart, showings the quality results according to Uster Statistics, as well as the alarms management and Total Contamination Control provided by Uster Quality Expert.

How would you summarize the impact of Uster Quality Expert? Our team – led by Mr Akshay Jain, the Tech President and Mr Aadesh Atre, the Senior QA Manager – believe that control of quality

is achieved in real time.

Mr. Laddha – Thank you very much

for these valuable insights.



- Ar. JC Laddha Chairman
- +91 9414113601
- jcl@sudivaindia.com

Customer Statement

We have achieved control of quality in real time.

